



Every computer seen, controlled and accounted for

AssureIT Remote — endpoint monitoring, remote management, IT asset management, service desk and an employee workspace, on one Linux server your organisation owns. Monitor. Manage. Secure.

MONITOR. MANAGE. SECURE.

650+

ENDPOINTS MANAGED

30+

ORGANISATIONS

7

CHANNEL PARTNERS

1

SERVER YOU OWN

SOUND FAMILIAR?

If three of these are your week, your endpoints are managing you

Every one of these ends with someone driving to a desk.



Nobody in the organisation can say exactly how many computers it owns.



A memory module or a hard disk goes missing, and nothing proves when.



The AMC vendor keeps billing for machines that were scrapped last year.



A branch machine has been down since morning and the user tells you, not the tool.



Every support call starts with talking somebody through installing a screen-sharing tool.



Timesheets are typed from memory on Friday evening and signed off unread.



Your vendor's engineer has held remote access to your network since a call in March.



The asset register is a spreadsheet that only one person actually maintains.

EXPECTATION VS REALITY

The asset register

EXPECTATION

A live register of everything you own, who has it, and whether it is up.

REALITY

Sheet1.xlsx, last saved by someone who left, with 40 rows nobody trusts.

AssureIT replaces the spreadsheet with a register the machines keep up to date themselves.

THE PLATFORM

Three pillars, one console

Most IT teams stitch this together from four separate tools.



See everything

One live list of every machine you own, held open over a persistent connection rather than rebuilt by a nightly scan. Open any device for twelve tabs of detail, down to the serial number on a single memory module, or put sixty screens on a video wall and watch a floor at once.



Act on anything

Take the desktop, open a terminal, move a file, stop a service, kill a process, uninstall software or run Windows updates without leaving your chair. On Windows the user sees a consent prompt and can withdraw it mid-session, and destructive commands need an action password the server itself verifies.

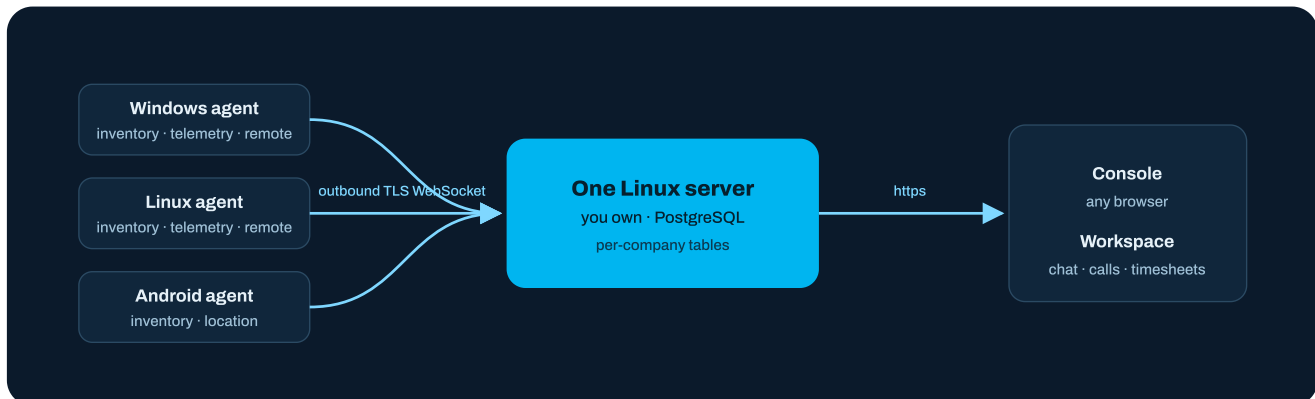


Prove it later

Hardware swaps, custody handovers, disposal approvals and every support access window are recorded as they happen, and the hardware swap log itself cannot be edited. Timesheets are corroborated by the machine's own measured application time. Everything leaves as a spreadsheet, timestamped in IST.

HOW IT FITS TOGETHER

One agent, one server you own, one browser



Agents connect outbound only — no inbound firewall rule on any endpoint. Nothing is replicated to a vendor cloud.

CAPABILITIES

One agent. A complete toolkit.

A single lightweight agent installs in minutes and unlocks everything below.



Device and Hardware Inventory

Know what you own, and what is inside it

- Live device list over WebSocket with filter, search and sort, and a 12-tab record per machine.
- Hardware down to the individual DIMM, disk and network adapter, with part and serial numbers.
- Change history detects RAM, disk, NIC, motherboard, BIOS, CPU and GPU swaps by serial, into a log nobody can edit.



Monitoring, Alerts and Event Logs

Hear about the problem before the user rings

- 14 metrics with separate warning and critical thresholds, set company-wide, per group or per device, each with its.
- Offline alerting is edge-triggered: one alert per outage and one back-online notice, with email batched into a.
- Windows and Linux event logs centralised by 5-minute agent push and a 15-minute server pull sweep; Monitor Grid puts.



Remote Management

Fix it from your desk, with the user's consent

- Remote desktop, terminal (PowerShell on Windows, shell on Linux) and file manager.
- Start, stop or disable services, kill processes and uninstall software remotely.
- On Windows the user approves the session on-screen and can revoke it mid-session; destructive commands require an.



Update Manager

See which Windows machines are behind, and act

- Scan any Windows device for missing updates on demand.
- Install updates from the console without touching the machine.
- Scan and install per device, on demand – no policy rings or approval workflow.



Security Posture

Check the basics are actually switched on

- Antivirus products present, Defender real-time protection, and all three Windows firewall profiles.
- BitLocker drive status per Windows device, and it tells you plainly when Windows will not report.
- USB attachment alerts, antivirus and firewall change alerts, and geofencing that tells you when a machine leaves its.



IT Asset Lifecycle

One register your auditor and AMC vendor both accept

- Purchase date, AMC vendor, contract dates and uploaded invoices against each asset.
- Custody history that opens and closes on every reassignment, with a named actor and a reason; printable 46mm QR asset.
- A separate register for switches, printers and peripherals with custom fields, plus an e-waste disposal register.



Service Desk

Faults that raise their own tickets

- A threshold breach sustained for a full hour opens a ticket automatically, and closes it on recovery.
- Tickets raised by staff sit alongside the machine-raised ones, against the same device record.
- Ticket exports come out as a spreadsheet, timestamped in IST.



Timesheets and Activity

Hours you can check against the machine

- Timesheets auto-filled from the machine's own measured foreground application time.
- Manager view scores logged hours against measured activity within a tolerance band.
- Click any row to drill into the day, its tasks and the applications behind it.



Employee Workspace

A workplace suite you are not paying extra for

- Chat with read receipts, presence and 50MB file sharing; audio and video calls, screen share and virtual backgrounds.
- Outside guests join a meeting by link, with no account to create.
- Bundled at no extra cost and with no seat limit; call and meeting media is peer-to-peer and never stored on the.

Platform coverage is not uniform: Windows is complete, Linux is complete including remote desktop, macOS is agent-only, Android reports inventory. BitLocker reporting and the consent prompt are Windows-only. Full matrix in the datasheet.

WHY TEAMS CHOOSE IT

What the tool you have now does differently

Three things a large established suite is structurally unlikely to offer.

01

Your vendor gets access only when you say so



A reseller or AMC engineer holds no standing access to your machines. You approve a window of 24 hours, 7 days or 30 days, and the grant is re-checked on every single request, so revoking it bites on their next click rather than at the end of a session. Compare that with the tool you have now, where a support login granted once tends to live forever.

02

Timesheets the machine corroborates



Most timesheets are a typed claim nobody can check. Here the agent measures foreground application time on the machine itself, and the manager view scores logged hours against that measurement inside a tolerance band, showing green where hours were met or exceeded and red where usage falls short. The conversation stops being a matter of opinion.

03

Asset depth that survives an audit



Not a name and an IP address. Part and serial numbers per DIMM, disk and adapter; a swap history written by serial to a log that cannot be edited; custody that opens and closes on each reassignment with a named actor and a reason; AMC vendor and contract dates; uploaded invoices; 46mm QR tags; and an e-waste register whose approval hands the licence back to your pool.

CONSOLIDATION

Four subscriptions doing the job of one

Endpoint monitoring tool

Remote support tool

Asset spreadsheet

Chat & meetings subscription



AssureIT Remote

Monitoring, remote control, asset register, service desk and the employee workspace — per device, per year. Workspace included, no seat limit.

WHO IT IS FOR

Built for the way you actually operate

Multi-tenant from the ground up — one office or two hundred client sites.

AMC providers and managed service providers

Run every customer from one console with four tiers of channel hierarchy, where each partner sees only its own branch and your customer list stays hidden from the distributor above you. Per-tier price books, co-termed fleet expiry with proration and GST invoices are inside the product. Consented, time-boxed access is the part your customers will thank you for at renewal.

CA and professional firms

Filing seasons run on borrowed hours and shared machines. Timesheets fill themselves from measured application time so billable hours stop being reconstructed on Friday. Custody history shows exactly who held which laptop and why, USB attachment alerts tell you when a pen drive is connected to a Windows machine, and the bundled workspace keeps client conversations off personal messaging apps.

Hospitals and diagnostics

Reception, wards, laboratory and billing machines are spread across floors and shifts, and downtime is measured in queues at the counter. A Monitor Grid video wall watches the floor, an hour-long breach raises its own ticket, and BitLocker, antivirus and firewall status are visible per machine. Asset custody and AMC dates export to a spreadsheet whenever someone asks for them.

Manufacturing and multi-site

Plant, stores and head office rarely have an engineer at each location. Live status and event logs come to you rather than the other way round, geofencing tells you when a machine leaves its assigned area with no MDM involved, and remote desktop, terminal and file manager work on Windows and on Linux shop-floor machines alike.

GETTING STARTED

Live on your own machines this week

- 1** Tell us your machine count and sites. We size a single Linux VM with you and confirm which tiers you need — Silver, Gold or Platinum, mixed freely because the tier is per device.
- 2** We or your dealer install the server on hardware you own, on your network or your cloud account, with your own domain and TLS certificate. The data never leaves your estate.
- 3** Roll the agent out to a pilot group of ten to twenty machines. Inventory and hardware detail populate immediately; set your alert thresholds and groups from what you see.
- 4** Deploy to the rest of the fleet, print QR asset tags, load purchase and AMC data, and hand your staff the bundled workspace. Trial licences carry full capability, so evaluate everything before you commit.

PRICING

Per device, per year

The tier is held per device, so one organisation can mix.

Silver ₹600 • Live device dashboard and inventory • Hardware and software detail • Purchase, warranty and AMC tracking • Accessories register, e-waste records	Gold ₹1,200 MOST POPULAR • Everything in Silver • Resource monitor and analytics • Windows update manager • Service control, event manager • Alerting with automatic tickets	Platinum ₹2,400 • Everything in Gold • Remote desktop sessions • Terminal and file manager • Device location and geofencing • Priority support
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Upgrading is a licence change — the agent stays installed and nothing is reinstalled. Trial licences carry full capability so an evaluation shows the whole product.

INCLUDED AT EVERY TIER

Not an add-on at any level

 Employee workspace Chat, calls and meetings for every employee. No seat limit, no extra cost.	 Every export Inventory, software, uptime, tickets, events, alerts and e-waste, as XLSX.	 Your own server One Linux machine you own, with per-company database tables.	 Consented support access An engineer works only inside the window you approve, revocable on the next click.
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RENEWAL

One anniversary for the whole fleet

Every licence in a company shares one renewal date. Seats bought part-way through the year are prorated to that date, so a fleet that grew across twelve months still renews on a single invoice.

Jan · 40 seats

Jun · 8 more, prorated

Sep · 4 more, prorated



Renewal · one date, one invoice



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AssureIT Networks, Ahmedabad, builds AssureIT Remote: self-hosted endpoint monitoring, remote management, IT asset management, service desk and employee workspace on one Linux server the customer owns. Proven on 650+ endpoints across 30+ organisations through 7 channel partners. Monitor. Manage. Secure. info@theforum.co.in, +91 91563 88728, assureitnetworks.com

SALES & ENQUIRIES

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